

Nutcracker Frequently Asked Questions

When is the Nutcracker?

Sunday, December 13, 2015 at 4:00 pm.

When do tickets go on sale for the performance?

Tickets will go on sale at 10:00 am on Sunday, November 1.

How do I get tickets for the performance?

You may purchase tickets through the Logan website by visiting logan.edu/nutcracker. You may also purchase tickets through the fair trade ticketing company, Brown Paper Tickets, at logan.brownpapertickets.com.

Can I purchase tickets at Logan?

All advance tickets must be purchased online. The online box office will close at 12:00 am on Sunday, December 13, 2015. The Box Office at the Purser Center will open at 3:00 pm on Sunday, December 13. If tickets are still available, they may be purchased in person at the Box Office.

What if I can't purchase tickets online?

Please call the box office number at 636-230-1892 and someone will assist you within 24 hours.

What if I don't have tickets but want to attend?

Everyone 2 years old and over needs a ticket to attend The Nutcracker. Lap children under 2 are not required to have a ticket and will not have a seat of their own.

What if I can't use my tickets?

If you cannot use your tickets, you may give or sell them to someone who would like them.

Is this event family friendly?

Yes! The event is family friendly with activities and a narrator.

Is there a charge for my baby?

Lap children under the age of 2 are admitted at no charge. However, they will not be provided a seat.

Is this event pet friendly?

No. But, services animals are always welcome.

What time do the doors to the venue open?

The exterior doors to The Purser Center will open at 3:00 pm.

What time may I take my seat?

The doors to the auditorium will open at approximately 3:30, or one half hour before the show begins.

Where is my seat in the auditorium?

Please refer to the seating chart located at logan.edu/nutcracker.

Is The Purser Center handicap accessible?

Yes, The Purser Center is handicap accessible.

Can I take snacks into the Auditorium?

Food and beverages are not permitted in the auditorium, but may be enjoyed in the Lobby.

Can I take pictures?

Out of respect for the performers on stage, flash photography is not permitted.

Can I record the show?

No.

How long is the performance?

Each act is 30 minutes long. There are 2 acts total.

Is there an intermission?

Yes, there is an intermission for the Nutcracker that will last approximately 20 minutes.

Will refreshments be offered?

Yes, refreshments will be offered before the show and during intermission. The concession stand is CASH only and cannot accept credit or debit cards.

Can I take pictures with the performers?

Yes, pictures with the Clara, the Sugar Plum Fairy and The Nutcracker Prince are available after the performance. There is a fee for this service.

Where do I park?

There will be signs on campus directing you where to go. All parking is within a 5 minute walk from the Purser Center. Handicap parking is located in the Health Center/Visitor Parking Lot #1. There are street signs directing guests to the Health Center/Visitor parking.

Is parking free?

Yes, parking is free.

How do I get to Logan?

[Click here](#) to view directions on how to get to Logan University.

If you have a question that hasn't been answered, please call 636-230-1892 and leave a voice mail. Your call will be returned within 24 hours.